



## LIMITED WARRANTY

Thank you for purchasing from DigiFrame Australia. Please read your instruction manual thoroughly before operation of the product to ensure correct usage.

### TERMS

DigiFrame Australia offers a replacement guarantee on products that are found to be defective within 14 days and a 12 month repair or replacement warranty. The 14-day replacement and/or 12 month repair or replacement warranty is valid from the original date of purchase and will be determined by DigiFrame Australia Pty Ltd.

You must provide Original proof of purchase to claim warranty service. If Original proof of purchase is not provided, you can be charged for any repairs. Please retain your receipt and store it in a safe place.

This warranty covers:

- Defects in product materials & workmanship
- Corruption of Firmware

This warranty does not cover:

- Faults caused by improper / incorrect use
- Any unit that has been opened / tampered with in any way
- Any unit that has been wet or subjected to moisture
- LCD panel with 3 or less faulty pixels
- Cosmetic damage
- Freight & Insurance for product return to base
- Loss or damage caused in transit
- Damage or loss of files through direct or inconsequential use of product

Any work carried out on product that is not covered by this warranty must be paid for by the owner prior to return of product (inc freight & insurance).

DigiFrame Australia Pty Ltd shall not be liable for any incidental or consequential damages including, any liability for 3rd party claims against you for damages, for products not being available for use or for lost data.

DigiFrame Australia Pty Ltd shall not be held responsible for power supply faults or problems arising from inappropriate set up or usage resulting in damage to any products or premises. In no event will DigiFrame Australia Pty Ltd be liable for any amount greater than the currently suggested retail price of the product.

DigiFrame Australia Pty Ltd warrants the repaired or replaced product to be free from defects in material & workmanship until the end of the original warranty period.

Customer Support

Ph: 1300 559 881 or email [support@digiframe.com.au](mailto:support@digiframe.com.au)